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To: U.S. Patent and Trademark Office –  
Examiner: Michael N. OPSASNICK  
Group Art Unit: 2655

From: Christian R. Andersen  
Sr. Paralegal – Intellectual Property

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Pages  
with 20  
Cover:

**FORMAL SUBMISSION OF:**

- 1) Amendment Transmittal; and
- 2) Response Under 37 C.F.R. § 1.111.

Title: SYSTEMS AND METHODS FOR PROVIDING AUTOMATED DIRECTORY ASSISTANCE

Serial No. 09/656,264

Filing Date: September 6, 2000

First Named Inventor: Richard Mark SCHWARTZ

Atty. No. 99-469

**CERTIFICATE OF FACSIMILE TRANSMISSION**

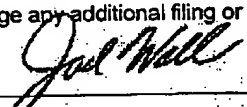
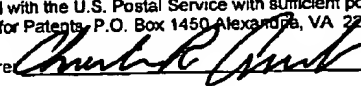
I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:

Christian R. Andersen

Date of Transmission: March 4, 2005

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| AMENDMENT TRANSMITTAL LETTER  |   |  |                                   | Docket No. 99-469           |             |
|---|---|--|-----------------------------------|-----------------------------|-------------|
| Application No.<br>09/656,264   | Filing Date<br>September 6, 2000          | Examiner<br>Opsasnick, Michael N.  | Art Unit<br>2655                  |                             |             |
| Applicant(s): Richard Mark Schwartz et al.  |   |  |                                   |                             |             |
| Invention: SYSTEMS AND METHODS FOR PROVIDING AUTOMATED DIRECTORY ASSISTANCE   |   |  |                                   |                             |             |
| <b>TO THE COMMISSIONER FOR PATENTS</b>  |   |  |                                   |                             |             |
| Transmitted herewith is an amendment in the above-identified application.<br>The fee has been calculated and is transmitted as shown below.   |   |  |                                   |                             |             |
| <b>CLAIMS AS AMENDED</b>  |   |  |                                   |                             |             |
|   | Claims<br>Remaining<br>After<br>Amendment | Highest<br>Number<br>Previously<br>Paid  | Number<br>Extra Claims<br>Present | Rate                        |             |
| Total Claims  | 32  | - 54 =   | 0                                 | x 50                        | 0.00        |
| Independent<br>Claims   | 6   | - 13 =   | 0                                 | x 200                       | 0.00        |
| Multiple Dependent Claims (check if applicable) <input type="checkbox"/>  |   |  |                                   |                             |             |
| <b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT:</b>   |   |  |                                   |                             | <b>0.00</b> |
| <input checked="" type="checkbox"/> Large Entity <input type="checkbox"/> Small Entity  |   |  |                                   |                             |             |
| <input checked="" type="checkbox"/> No additional fee is required for this amendment.   |   |  |                                   |                             |             |
| <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of \$ _____<br>A duplicate copy of this sheet is enclosed.   |   |  |                                   |                             |             |
| <input type="checkbox"/> A check in the amount of \$ _____ to cover the filing fee is enclosed.   |   |  |                                   |                             |             |
| <input type="checkbox"/> Payment by credit card. Form PTO-2038 is attached.   |   |  |                                   |                             |             |
| <input checked="" type="checkbox"/> The Director is hereby authorized to charge and credit Deposit Account No. <u>07-2347</u><br>as described below. A duplicate copy of this sheet is enclosed.  |   |  |                                   |                             |             |
| <input checked="" type="checkbox"/> Credit any overpayment.   |   |  |                                   |                             |             |
| <input checked="" type="checkbox"/> Charge any additional filing or application processing fees required under 37 CFR 1.16 and 1.17.  |   |  |                                   |                             |             |
| <br>Joel Wall<br>Attorney for Applicant<br>Registration No.: 25,648  |   |  |                                   | Dated: <u>March 4, 2005</u> |             |
| Verizon Corporate Services Group, Inc.<br>c/o Christian Andersen<br>600 Hidden Ridge Drive,<br>Mailcode HQE03H14<br>Irving, TX 75038<br>972-718-4800<br>CUSTOMER NO.: 32127   |   |  |                                   |                             |             |
| Amendment Transmittal   |   |  |                                   |                             |             |
| I hereby certify that this correspondence is, on being deposited with the U.S. Postal Service with sufficient postage as First Class Mail,<br>in an envelope addressed to: MS Amendment, Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450. |   |  |                                   |                             |             |
| Dated: March 4, 2005  |   | Signature:  (Christian Andersen) |                                   |                             |             |

Docket No.: 99-469

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE****RECEIVED  
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In re Application of:  
Richard Mark Schwartz et al.

Application No.: 09/656,264

Group Art Unit: 2655

Filed: September 6, 2000

Examiner: Opsasnick, Michael N.

For: **SYSTEMS AND METHODS FOR PROVIDING  
AUTOMATED DIRECTORY ASSISTANCE**

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT PURSUANT TO 37 CFR 1.111**

Sir:

In response to the Office Action dated December 7, 2004 (hereinafter "the Office Action"), Applicants respectfully request reconsideration of the claims for allowance in light of the amendments and remarks provided below:

**An Amendment to the Specification is set forth on page 2.**

**A Complete Listing of the Claims begins on page 3.**

**Remarks begin on page 9.**